The following constitutes agreement between the Department of Veterans Affairs (VA) and the National VA Council (NVAC) regarding the Contract Service Center Pilot Program.

- 1. The National VA Council President shall receive a copy of the study results report. The NVAC Council President shall receive any additional information he requests which exists regarding the study to the extent allowable by law and government-wide regulation.
- 2. Any expansion to a new contract service center after the pilot project study is completed will be subject to negotiations at the national level.
- 3. Local facilities shall meet their labor-management obligation at the local level prior to the implementation of the pilot program.
- 4. Personnel Officers, upon receipt of this agreement, shall provide a copy to the local union president.
- 5. During the pilot, no employees are to be adversely impacted. At the conclusion of the pilot the NVAC will be notified of any changes in assignment of bargaining unit employees relative to the beginning of the pilot.

For Management

For the NVAC

Date

RECEIVED ON NOVEMBER 4, 1991

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